

Who can use the emoti charging stations?

The charging stations may be used by anyone with an emoti account or, via roaming, by users who have a subscription with a different operator.

How can I get a subscription with emoti?

If you do not have an account with emoti or a charging subscription, you will need to go to <https://emoti.eypass.ch/Subscription> or download the emoti app (available for iOS and Android) to set up an emoti account. You will be asked to choose between two different types of subscription ("member" or "non-member") and two forms of payment (prepaid or credit card).

You will be able to charge your vehicle using the emoti app as soon as you have enough credit in your prepaid account or immediately if you have chosen to pay by credit card. You will receive your RFID card (optional for "non-member" subscriptions) by post within 2-3 working days.

Alternatively, you may register directly using your SwissPass, which you may then use to access the charging stations (<https://emoti.eypass.ch/SwissPass>).

How do I use the emoti charging stations?

Using your card

- Plug your vehicle into the charging station.
- Hold your emoti card, SwissPass or card from a different operator against the reader.
- If necessary, select the type of plug/socket to be used.
- Check the charging station display to make sure that charging has started correctly.
- Once charging is complete, hold your card against the reader again.
- Unplug your vehicle.

Using the emoti app

- Download the emoti app from the App Store or Google Play.
- Log in using the email address and password that you provided during registration.
- Plug your vehicle into the charging station.
- In the app, choose the charging station that you wish to use to charge your vehicle, selecting the correct side and the type of plug/socket to be used and start charging.
- Check the charging station display and/or the app to make sure that charging has started correctly.
- Once charging is complete, select the "Stop" button in the app.
- Unplug your vehicle.